THAT'S ENTERTAINMENT

Very Important Stuff!

- Return August DVD's and all old update floppy discs to the Support Center, Attention DVD Return

- Be sure and follow software update directions on page 2 before attempting to run Holiday DVD's

- Remember to be smart and safe when decorating your show

S eason's Greetings from Department 18! We have had a busy year producing four new shows and developing the new Kids Karaoke system called "Chuck E's Star Search." We are excited about the coming year and continuing to produce high quality family oriented entertainment that you and your guests will enjoy. You can look forward to an all-new "best-of" show in January. The show, called "Chuck E's Variety Show", is 90 minutes long and includes 14 songs from 1999. We are also excited to announce that the Live! show for January is a re-release of the popular song "Celebration".

The all new Holiday show that you have received this year is valid for three years. We are crazy about this show as it includes some well-known Holiday classics like "White Christmas" and "Holly Jolly Christmas", and some great new animated 3-D title graphics. Also in the show you will see footage from Santa Fe, New Mexico, New York City, and Oahu, Hawaii. Robert Gotcher actually

hung his feet out the side of a helicopter to get some aerial footage for the show! In addition, the new Live! show, called "Rockin' Christmas Eve", is a great way for Chuck E. to celebrate the season with our guests in a Rock-n-Roll style.

Finally, please remember that the Entertainment Department is always looking for feedback from the field regarding our shows. Only you know what the guests are saying about our product on a daily basis. If something works really well, we would love to hear about it. Conversely, we also need to know if something we produce is not working. You can reach me at jblaido@cecentertainment.com, or directly at 972-258-5621.

Once again, from all of us here at Dept. 18, have a great holiday and best wishes on a very prosperous New Year!

— *Jeremy Blaido*

ROCKIN' CHRISTMAS EVE LIVE

"Call all your neighbors
Tell all your friends
It's Christmas partyin' time again"

The Holiday Live Show song is the high-energy "Rockin' Christmas Eve." Hopefully you have already watched the Live Training Tape and are ready to turn your showroom into a Christmas party. We hope to hear about some really exciting live shows out there. Remember to smile, be creative, and have fun!

"...smile, be creative, and have fun!"

HOLIDAY SOFTWARE UPDATE

The following directions are designed to get you up and running with your all new Holiday show.

1. Place the 3.5" floppy disk in your show computer before you turn it on for the day.
2. Turn on your show rack. The disk will boot and information will be transferred to your computer.
3. When prompted by the computer, remove the disk, and press the black reboot button next to the power switch on the computer.
4. Turn on the DVD players and press the open/close button on each player. The discs will eject.
5. Take out the old discs and replace them with the new discs that came with this package (note: all discs are the same, so it does not matter which player you put them in).
6. Press the open/close buttons again to close the DVD players.
7. Wait until the green DVD LED comes on.
8. Go to your manager control panel and turn on the show.
9. The show should operate the same as before.
10. Place the 3.5" floppy disk in a "safe" place.
11. If you have any questions or problems call 972-258-5458.

"(These) directions are designed to get you up and running with your all new Holiday Show."

CHUCK E. CHEESE HITS THE SLOPES

It seems these days Chuck E. Cheese is everywhere. Recently Chuck E. went skiing (and snowboarding) in Santa Fe, New Mexico. He was such a natural at skiing that you might want to keep your eyes out for him at the upcoming 2000 Winter Olympics. A big thanks goes out to all the great folks at Ski Santa Fe who made this trip such a success.

"...thanks...to all the great folks at Ski Santa Fe..."
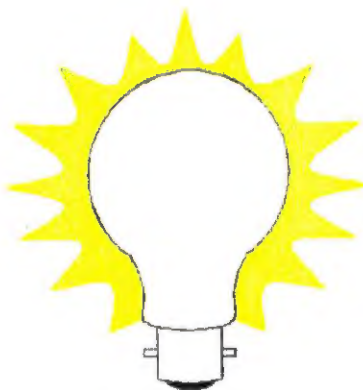
DID YOU KNOW?

Did you know that your manager control panel is also a show schedule play-list. The default screen on the Studio C manager control panel is a show schedule. This schedule tells you the following information:

1. What segment is currently in progress
2. If any live shows have been selected
3. If any birthday shows have been selected
4. What segment is going to play next

For example, let's say you see on the panel that segment 1 is playing, Birthday Star is waiting, and intermission 1 is the next segment. The show will finish segment 1, play the birthday, and then play intermission 1. Is that impressive or what!

Remember, if you see a live or birthday in waiting, do not select any other live or birthday shows (unless you want to sing and dance all day).

We hope you enjoy the show!

"...your manager control panel is a show schedule play-list."

DECORATING YOUR SHOW

One thing you can do to help Chuck E. look a little more festive is to decorate your stage and character. The attached picture is to help give you an idea of how a well decorated stage looks. The picture is provided to you as an example, not as a rule or restriction. We will tell you though that all the decorations you see in the picture can be bought at Walmart for less than $100.00. Also, you should seek the approval of your District Manager or Area Director, and remember to be smart and safe when decorating. The following are a few helpful guidelines:

- Be careful where you put lights
- Use only flame retardant decorations
- Do not flock any permanent set pieces
- Do not use any staples, nails, or screws to hang decorations. All decorations seen in our pictures are hung using adhesive zip tie mounts and tape

"...remember to be smart and safe when decorating."

PICTURE GALLERY

Brent Gray on drums

Chuck E. at Ski Santa Fe

Jeremy Blaido and Rob Gotcher in Hawaii

Chuck E. on his way to the top!

Brian Hagan on keys

Pasqually and Props Person Lynne Moon

Entertainment Department
Jeremy Blaido, Director
Brian Hagan, Studio Manager
Rob Gotcher, Production Coord.
Brent Gray, Studio Coord.

Overlooking "The Blowhole", Oahu, Hawaii